



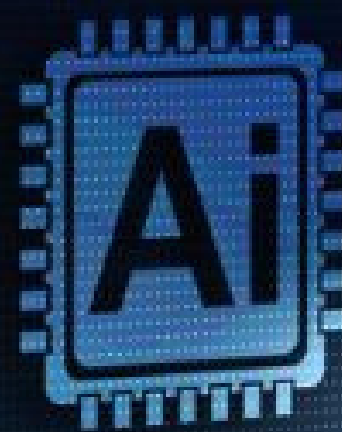
LIME
LONDON MARKET FORUMS

**DIGITAL
TRANSFORMATION**

TECHNOLOGY & INNOVATION SUMMIT

22ND SEPTEMBER
2022

6 ALIE STREET, LONDON, E1 8QT







WELCOME & INTRODUCTIONS



Roger Oldham

Founder

LMForums



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Morning Agenda

- **9.30am – 10.00am** - Registration & Networking
- **10.00am – 10.10am** - Welcome & Introductions
- **10.10am – 10.40am** - Technology Leaders Panel – Digital opportunities in a post pandemic workplace
- **10.45am – 11.05am** - Andrea Maria Cosentino and Dr Stylianos Kampakis – Data science in insurance – Challenges and opportunities
- **11.05am – 11.20am** - Roundtable workshop – Opportunities and challenges of using data in your business to improve stakeholder experience – customers and staff
- **11.20am – 11.25am** - Group Feedback
- **11.25am -11.35am** - Comfort Break
- **11.35am – 12.00pm** - What does the Next Level of Data-Driven Decision Making in Insurance look like and is there the tech to support it? Adrian Mincher, Earnix and Michael Williams, Simply Business
- **12.00pm - 12.05pm** Live Polling
- **12.05pm – 12.15pm** - Charles Taylor InsureTech – Driving digital transformation in a post pandemic world – Joanne Butler
- **12.15pm - 12.40pm** - Roundtable Workshop Activity – What digital transformation has taken place in your business, which you believe has had a positive impact on processes, practices and customer experience?
- **12.40pm – 1.30pm** - NETWORKING LUNCH





SPEAKERS



Roger Oldham
Founder
LMF



Dr Stylianos Kampakis
CEO - The Tesseract
Academy



Andrea Maria Cosentino
Founder - Impact
Fundry



Adrian Mincher
Director - Earnix



Peter Houston
DXC



Shane Hustwayte
Director, MGA
Strategic
Partnerships -
Insurity



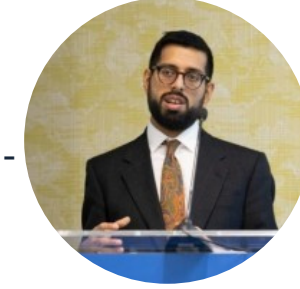
Adam Harrison
Enterprise Account
Executive, Insurity



Michael Williams
Head Of MGA Pricing,
Data & Analytics -
Simply Business



Jo Butler
Head Of Product
Marketing & Pre Sales -
Charles Taylor
Insuretech



Saki Thethy
Head of Data at Ascot



Matthew Lancaster
Head Of
Opportunities -
Auraq



Peter Hughes
Group Head Of
Application
Development -
Ardonagh Specialty



Stefan Nadarajan
Chief Operating Officer
- Globe Underwriting



Paul Willoughby
Chief Executive Officer
- Folio Group Ltd



Paul Brady
Head of Policyholder &
Third Party Oversight
Lloyds's



Hélène Stanway
President - Sense
Consortium



Mark Pestrige
Senior Director
Customer Experience -
Telehouse Europe



Joe Dainty
Market Delivery
Director - Lloyd's



Paul Richmond
Product & Change
Manager - Novidea



Matt Wood
Head of Technology at
Lloyd's Market
Association



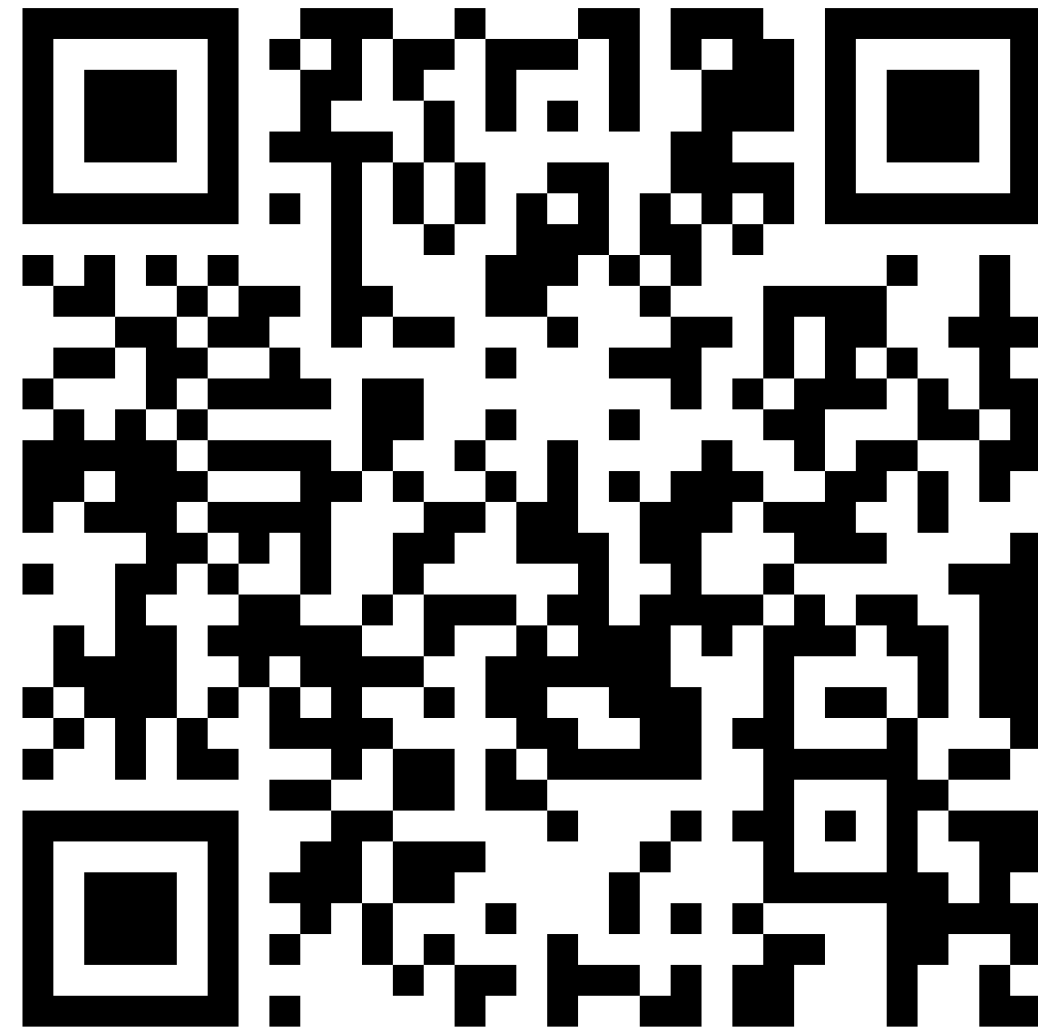
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POLLING





TECHNOLOGY LEADERS PANEL – DIGITAL OPPORTUNITIES IN A POST PANDEMIC WORKPLACE



Saki Thethy

Head of Data at Ascot



Paul Brady

*Head of Policyholder &
Third Party Oversight
Lloyds's*



Matt Wood

*Head of Technology at
Lloyd's Market Association*



DATA SCIENCE IN INSURANCE CHALLENGES & OPPORTUNITIES



**Andrea Maria
Cosentino**

Founder - Impact Fundry



**Dr Stylianos
Kampakis**

*CEO - The Tesseract
Academy*



WORKSHOP

**OPPORTUNITIES AND CHALLENGES OF
USING DATA IN YOUR BUSINESS TO
IMPROVE STAKEHOLDER EXPERIENCE –
CUSTOMERS AND STAFF**



WHAT DOES THE NEXT LEVEL OF DATA-DRIVEN DECISION MAKING IN INSURANCE LOOK LIKE AND IS THERE THE TECH TO SUPPORT IT? - EARNIX



Michael Williams

*Head Of MGA Pricing,
Data & Analytics - Simply
Business*

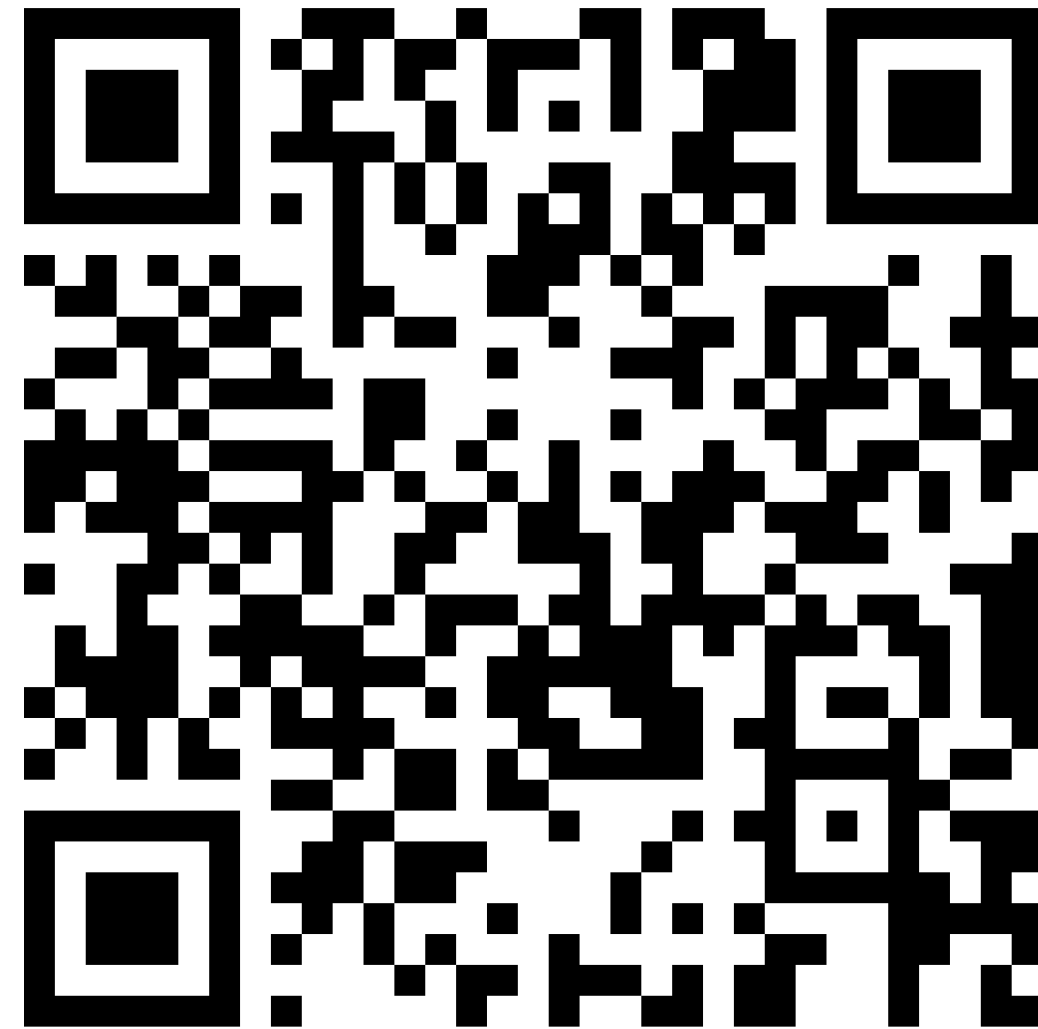


Adrian Mincher

Director - Earnix



POLLING





DRIVING DIGITAL TRANSFORMATION IN A POST PANDEMIC WORLD - CHARLES TAYLOR INSURETECH



Roger Oldham
Founder - LMForums



**Heather
Connery**
Chief of Staff WTW



WORKSHOP

WHAT DIGITAL TRANSFORMATION HAS TAKEN PLACE IN YOUR BUSINESS WHICH YOU BELIEVE HAS HAD A POSITIVE IMPACT ON PROCESSES, PRACTICES AND CUSTOMER EXPERIENCE?



NETWORKING LUNCH

CARLTON ROOM 2ND FLOOR

insurity

earnix

Novidea

TELEHOUSE

Charles Taylor **InsureTech**

mx mendix
Go make it™

aura

Afternoon Agenda

- **1.30pm – 1.45pm** - AuraQ and Ed Broking & Globe Underwriting – Fireside Chat – Delivering digital products to create significant competitive advantage
- 1.45PM – 2.00PM Roundtable workshop activity
- **2.00pm – 2.25pm Insurity** – “One pane of glass or a pain in the” Overcoming the complexities of working with multiple platforms and applications – Guest panel – Insurity plus Paul Willoughby
- **2.25PM – 2.35PM** - Live Polling
- **2.35pm – 3.05pm** - IoT and the use of real time data in insurance. Helene Stanway, The Sense Consortium
- **3.05pm – 3.30pm** - Networking Tea break
- **3.30pm – 4.00pm** - Roundtable Workshop Activity – A connected world – Opportunities for broking and underwriting growth
- **4.00pm – 4.15pm Novidea** – How can software vendors help brokers and underwriters deliver better customer service – Paul Richmond and guests
- **4.15pm – 4.30pm** - Roundtable Workshop Activity
- **4.30pm – 4.45pm** - Telehouse – Ensuring sustainability within the insurance technology sector – Fireside Chat: Mark Pestrige and Roger Oldham
- **4.45pm – 5.00pm** - Roundtable Workshop Activity
- **5.00pm - 5.30pm** - Update from Lloyd’s Blueprint 2 – Our Market’s Digital Transformation Pathway – Joe Dainty and Peter Houston
- **5.30pm - 5.40pm** - Q&A with Joe Dainty and Peter Houston, Lloyd’s
- **5.40pm – 6.45pm** - Networking Drinks





DELIVERING DIGITAL PRODUCTS TO CREATE SIGNIFICANT COMPETITIVE ADVANTAGE



Matthew Lancaster
*Head Of Opportunities -
Auraq*



Peter Hughes
*Group Head Of
Application Development
- Ardonagh Specialty*



Stefan Nadarajan
*Chief Operating Officer -
Globe Underwriting*



WORKSHOP

WHAT TYPE OF DIGITAL PRODUCT DO YOU THINK GIVE COMPANIES THE BEST COMPETITIVE ADVANTAGE?

WHAT DO YOU PERCEIVE AS THE BARRIERS TO IMPLEMENTING DIGITAL PRODUCTS?



**“ONE PANE OF GLASS OR A PAIN IN THE
.....” OVERCOMING THE COMPLEXITIES
OF WORKING WITH MULTIPLE
PLATFORMS AND APPLICATIONS -
INSURITY**



Adam Harrison
*Enterprise Account
Executive, Insurity*



Shane Hustwayte
*Director, MGA Strategic
Partnerships - Insurity*



Paul Willoughby
*Chief Executive Officer -
Folio Group Ltd*



POLLING





IOT AND THE USE OF REAL TIME DATA



Hélène Stanway
*President - Sense
Consortium*



NETWORKING TEA BREAK

insuriurity

 **earnix**

Novidea 

 **TELEHOUSE**

Charles Taylor  **InsureTech**

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POLICY VS CUSTOMER CENTRIC - HOW CAN SOFTWARE VENDORS HELP THE VALUE CHAIN DELIVER BETTER CUSTOMER OUTCOMES? - NOVIDEA



Paul Richmond
*Product & Change
Manager - Novidea*



POLLING





ENSURING SUSTAINABILITY WITHIN THE INSURANCE TECHNOLOGY SECTOR, FIRESIDE CHAT - TELEHOUSE



Mark Pestrige

*Senior Director Customer
Experience - Telehouse
Europe*



Roger Oldham

Founder - LMF



WORKSHOP

**WHAT CAN THE VENDOR COMMUNITY
DO TO HELP YOUR ORGANISATION
MEET ITS SUSTAINABILITY OBJECTIVES?**



UPDATE FROM BLUEPRINT 2 – OUR MARKET’S DIGITAL TRANSFORMATION PATHWAY & Q&A



Joe Dainty

*Market Delivery Director -
Lloyd's*



Peter Houston

Head Of Market
Engagement For Joint
Venture Digital Services -
DXC



CONCLUSIONS & CLOSE



Roger Oldham

Founder

LMForums



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